

FREQUENTLY ASKED QUESTIONS – PLEDGE TO GO 25

Q1: Who can take the Go 25 pledge?

The pledge is open to any organisation in Singapore, regardless of size or sector. This includes:

- ❖ Building Owners & Developers
- ❖ REITs
- ❖ Businesses in leased spaces (of offices, commercial spaces, etc.)
- ❖ Non-Profit/ Non-Government Organisations
- ❖ Educational Institutions
- ❖ Healthcare Providers
- ❖ Hospitality Services & Accommodation
- ❖ Places of Worship
- ❖ Recreational Facilities
- ❖ Clubs
- ❖ Condominium Associations

You can indicate the specific building/ facility/ space/ premises that you are making the pledge for.

Q2: What can we adopt the Go 25 pledge for?

- A building
- A portfolio of buildings
- Any premises that you occupy e.g., office, commercial space

Q3: Do we need to be operating at 25°C already before taking the pledge?

Not at all. The pledge is a commitment to begin or continue your journey towards sustainable comfort. We encourage organisations to pledge as a public declaration of their intent to work towards the 25°C guideline. The pledge is the first step to access resources and join a community of advocates for sustainable comfort.

For detailed strategies on implementing and transitioning to higher temperatures, refer to the [Go 25 Industry Guide](#).

Q4: What is our organisation committing to with the Go 25 pledge?

Your organisation is making a public commitment to champion sustainable comfort by setting air-conditioning temperatures to 25°C in building spaces under your direct operational control.

For building owners, this would be for all common areas, as well as to engage and encourage tenants to take the pledge for their own premises. SGBC can work with you on the communication messages.

Q5: Is 25°C a strict, mandatory target?

No, it is not. 25°C is a recommended guideline for sustainable cooling based on studies that indicate that it is a temperature that delivers environmental benefit without compromising occupant comfort. The core objective is to move away from energy-intensive overcooling. The optimal temperature for sustainable comfort may vary depending on factors like aircon system limitations, humidity and air movement. Even with an operative temperature of 25°C as a standard practice, temperature settings may sometimes also need to cater for changes in usage, special occasions, etc. The key is demonstrating a tangible shift in your operational practices to achieve sustainable cooling.

For detailed strategies on implementing and transitioning to higher temperatures, refer to the [Go 25 Industry Guide](#).

Q6: Does the pledge apply to all spaces within our portfolio? What about event spaces and other areas with specialised usage?

The Go 25 pledge focuses on normal operations. We recognise the need for flexibility to accommodate specific needs or usage, such as:

- High-occupancy events (e.g., pre-cooling prior to commencement of conferences, dinners).
- Spaces with specific technical requirements (e.g., server rooms, laboratories, medical areas).

The spirit of the pledge is to establish 25°C as the new standard for daily operations, not to compromise on necessary comfort or functionality for unique circumstances.

Q7: How should our organisation handle potential occupant concerns?

Proactive communication is key. Inform your employees and building users about why your organisation is pledging to support Singapore's sustainability goals. Besides reducing operational costs, user comfort is also enhanced. SGBC's Go 25 Indoor Comfort Survey indicates that over 82% of people prefer temperatures of 24°C or warmer, and that many buildings in Singapore are overcooled. A gradual transition has been shown to result in higher levels of acceptance.

For data-driven insights and guidance to effectively engage your stakeholders, explore the [Go 25 Indoor Comfort Snapshot](#).

For detailed strategies on implementing and transitioning to higher temperatures, refer to the [Go 25 Industry Guide](#).

Q8: What are the key benefits for our organisation?

Taking the pledge directly supports:

- *Energy savings*: Save approximately \$6,400 annually for a typical 3,000m² office and reduce cooling energy use by up to 12% per degree raised.
- *Sustainability Goals*: Make measurable progress on energy efficiency and carbon reduction targets.
- *Brand Reputation*: Publicly demonstrate environmental, social and governance (ESG) leadership and a commitment to corporate responsibility.
- *Occupant Wellbeing*: Create a more comfortable and productive environment.

Q9: What is the recommended implementation process for our team?

- **Announce Your Commitment**: Explain the pledge and its benefits to stakeholders.
- **Adjust Gradually**: Implement temperature increases in 0.5°C increments to allow for acclimatisation.
- **Enable Your People**: Provide fans for personalised comfort where needed, and permit a lighter dress code.
- **Monitor & Refine**: Establish a simple feedback channel to continuously improve the experience.

For data-driven insights and guidance to effectively engage your stakeholders, explore the [Go 25 Indoor Comfort Snapshot](#).

For detailed strategies on implementing and transitioning to higher temperatures, refer to the [Go 25 Industry Guide](#).

For guidance on workplace attire that supports thermal comfort at higher temperatures, refer to the guidelines developed by the Singapore Fashion Council (coming soon).

Q10: What support will our organisation receive after submitting our pledge?

As a pledge signatory, your organisation will gain access to:

- Go 25 Digital Toolkit (posters, email templates, social media assets).
- Public recognition on SGBC platforms, showcasing your leadership.

More specific advisory/ technical support can be rendered on request.

Q11: Are there any direct costs for our organisation to pledge?

No. The pledge is a free commitment.



Q12: Will there be audits to check compliance with the pledge?

No. The Go 25 pledge is a voluntary commitment based on trust and shared purpose, not a regulatory requirement. There are no audits or punitive measures. We believe in empowering organisations to implement this change in a way that best suits their operational needs. The success of the movement relies on our collective good faith and shared ambition for a more sustainable Singapore.

Q13: Our organisation is a tenant, not a building owner. Can we still make a meaningful pledge?

Yes. The pledge is highly impactful for tenants and businesses with leased spaces. By committing to sustainable practices within your leased premises, your organisation can lead by example and influence the broader market, even without direct control over the base building.

Q14: How will our organisation's pledge be recognised?

Your organisation will be listed as a Go 25 leader on the [official Go 25 website](#) and other SGBC publicity channels. Your organisation will also be authorised to display the official "This Building is Committed to Go 25" decal and other Go 25 collaterals at your pledged premises.